







# **Emergency Communications and Introduction to Amateur Radio**

San Benito County ARES / ACS / RACES

Tuesday August 23, 2022

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#### **WELCOME**



#### San Benito County ARES/RACES Leadership

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 Chief ACS/RACES Officer (CRO)
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#### Agenda

- Everyone: Emergency How to prepare, practice and participate.
- New Ham Operator: Ham 101 Introduction to Emergency Communications and Ham Radio

#### Are we ready for \_\_\_\_\_?





- Earthquake
- Fire
- Flood
- Civil Unrest
- Power Failure
- Communication / Internet Failure
- Unknown
- Etc...

#### Prepare





- Program Your Radio
  - Program Channels 1-16 at sbcara.org/freq
- Connect Monthly ARES Emails coming soon
  - Get on the email list.
- Go Bag
  - Have several levels:
  - Quick bag Grab and go for half a day
  - Medium Half Day to Full Day
  - Long Term Multiple Days
  - Remember: Water, Sunscreen, Trash Bags, Tape Rolls

#### Frequency Plan – ICS-217





	COMMUNICATION RESOURCE AVAILABILITY WORKSHEET						Frequency Band / Group San Benito County Amateur Radio			Description ARES / ACS / RACES 08 / 23 / 2022	
	Channel Configuration	Channel Name/Trunked Radio System	Eligible Users	RX Freq	N or W	Rx Tone/NAC	TX Freq	N or W	Tx Tone/NAC	Mode A, D or M	Remarks
	SAN BENITO COUNTY ARES/ACS/RACES FREQUENCIES										
1	Repeater	N6SBC	ARES	147.3150	W	CSQ	147.9150	M	94.8	A	N6SBC: Hollister
2	Repeater	CALLMT	ARES	145.4100	W	118.8	144.8100	M	118.8	A	N6SBC: CallMtn - Panoche
3	Repeater	BEARVAL	ARES	146.6250	M	94.8	146.0250	M	94.8	А	N6SBC: South County
4	Repeater	HERNNDZ	ARES	146.9850	M	118.8	146.3850	M	118.8	А	N6SBC: Hernandez
5	Repeater	SJCYN	ARES								(Reserved) San Juan Cyn
6	Repeater	SBTACR6	ARES	147.9750	W	107.2	144.1750	M	107.2	А	San Benito Tac Repeater
7	Repeater	SBTACR7	ARES	147.3150	M	118.8	147.9150	M	118.8	А	*** NOTE NEW FREQ ***'
8	Repeater	VFK6JE	ARES	145.4700	M	CSQ	144.8700	M	94.8	А	K6JE: Fremont Peak
9	Repeater	UFK6JE	ARES	441.4500	M	CSQ	446.4500	M	123.0	А	K6JE: Fremont Peak
10	Repeater	sbTACRX	ARES	147.4950	M	156.7	446.5000	M	156.7	А	SBC Xband Tac Repeater
11	Simplex	vSBTAC1	ARES	147.4950	M	CSQ	147.4950	M	156.7	А	San Benito VHF Tactical
12	Simplex	vSBTAC2	ARES	146.5650	M	CSQ	146.5650	M	156.7	А	San Benito VHF Tactical
13	Simplex	uSBTAC3	ARES	446.5000	M	CSQ	446.5000	W	156.7	А	San Benito UHF Tactical
14	Simplex	OVRLND	ARES	146.4600	W	CSQ	146.4600	M	CSQ	А	Overland Simplex
15	Simplex	UCALL	ARES	446.0000	W	CSQ	446.0000	M	CSQ	A	National Calling Freq
16	Simplex	VCALL	ARES	146.5200	W	CSQ	146.5200	M	CSQ	А	National Calling Freq
					REGIO	NAL REPE	ATERS				
21	Repeater	V KIRK	ARES/ECS	145.1100	W	94.8	144.5100	M	94.8	А	W6KRK: North County
22	Repeater	U KIRK	ARES/ECS	442.8500	W	100.0	447.8500	M	100.0	А	W6KRK: So. County UHF
23	Repeater	UK7DAA	ARES/ECS	442.9750	W	100.0	447.9750	M	100.0	А	K7DAA: Morgan Hill
24	Repeater	VK7DAA	ARES/ECS	147.3300	M	CSQ	147.9300	M	103.5	А	K7DAA: Morgan Hill
25	Repeater	VLOMA	ARES	146.6400	M	CSQ	146.0400	M	162.2	А	WR6ABD: Loma Prieta
26	Repeater	ULOMA	ARES	442.9000	W	CSQ	447.9000	M	162.2	А	WR6ABD: Loma Prieta

#### **Participate**





- Check into the weekly net as often as possible.
  - Make sure your equipment works
  - Make sure batteries are charged
  - Stay current w/ radio skills
- Nets
  - 1st Thursday VHF Net & HF Net
  - 2<sup>nd</sup> & 4<sup>th</sup> Thursday VHF Net on IRLP/Echolink via
     Western Reflector
    - Sign up to be notified
  - Last Thursday Simplex Net after VHF Net

#### **ARES/RACES Activations**

#### What Should I Do When the Shaking Stops?





- Check your family and your home
  - Without question, your family and home come <u>FIRST</u>
  - You're no good to anyone if you're worried about folks at home
- Check-in/Monitor the local repeater network

Park Hill (Primary): 147.315 + 94.8 Hz

Call Mountain: 145.410 – 118.8 Hz (linked)

Bear Valley: 146.625 – 94.8 Hz (linked)

Hernandez Valley: 146.985 – 118.8 Hz (linked)

- Review your go-kit and make sure you're ready
- Listen for instructions
- When instructed, switch to a tactical frequency
- Standby for assignment and activation
  - Make sure your family will be o.k. if you take an assignment





- Check into the repeater with your:
  - Call sign
  - Mike Mike Report
  - Location
- Examples:
  - This is WX6XYZ, MM4, Tres Pinos
  - This is WY6XYZ, MM5, Home in Hollister
  - This is WZ6XYZ, MM1, Safeway in Hollister





MM	MM#		Description
MM I	MM 1	Not felt	People do not feel any Earth movement.
MM II	MM 2	Weak	A few people might notice movement if they are at rest and/or on the upper floors of tall buildings.
MM III	MM 3	Weak	Many people indoors feel movement. Hanging objects swing back and forth. People outdoors might not realize that an earthquake is occurring.
MM IV	MM4	Light	Most people indoors feel movement. Hanging objects swing. Dishes, windows, and doors rattle. The earthquake feels like a heavy truck hitting the walls. A few people outdoors may feel movement. Parked cars rocked.





MM	MM#		Description
MMV	MM5	Moderate	Almost everyone feels movement. Sleeping people are awakened. Doors swing open or close. Dishes are broken. Pictures on the wall move. Small objects move or are turned over. Trees might shake. Liquids might spill out of open containers.
MM VI	MM6	Strong	Everyone feels movement. People have trouble walking. Objects fall from shelves. Pictures fall off walls. Furniture moves. Plaster in walls might crack. Trees and bushes shake. Damage is slight in poorly built buildings. No structural damage.
MM VII	MM 7	Very Strong	People have difficulty standing. Drivers feel their cars shake. Some furniture breaks. Loose bricks fall from buildings. Damage is slight to moderate in well-built buildings, considerable in poorly-built buildings.

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MM	MM#		Description
MM VIII	MM8	Severe	Drivers have trouble steering. Houses that are not bolted down might shift on their foundations. Tall structures such as towers and chimneys might twist and fall. Well-built buildings suffer moderate damage. Poorly-built structures suffer severe damage. Tree branches break. Hillsides might crack if the ground is wet. Water level in wells might change.
MM IX	MM9	Violent	Well-built buildings suffer considerable damage. Houses that are not bolted down move off their foundations. Some underground pipes are broken. The ground cracks. Reservoirs suffer serious damage.





MM	MM #		Description			
MM X	MM10	Extreme	Most buildings and their foundations are destroyed. Some bridges are destroyed. Dams are seriously damaged. Large landslides occur. Water is thrown on the banks of canals, rivers, lakes. The ground cracks in large areas. Railroad tracks are bent slightly.			
MM XI	MM11	Extreme	Most buildings collapse. Some bridges are destroyed. Large cracks appear in the ground. Underground pipelines are destroyed. Railroad tracks are badly bent.			
MM XII	MM 12	Catastrophic	Almost everything is destroyed. Objects are thrown into the air. The ground moves in waves or ripples. Large amounts of rock may move.			

From USGS & ShakeOut.org - May be found on bottom of most pages on sbcara.org - details at https://sbcara.org/quake





 The Modified Mercalli, or Mike-Mike scale is used to standardize and make more efficient the reporting of earthquake damage. Instead of reporting damage by using general descriptions like "major" or "minor" or "heavy", a Mike-Mike value is reported. This value is quick and simple to communicate over the air and equates to a standard level of damage as defined in the scale below.

#### Nothing on the radio?





- No net control? Be net control and send the report to dec@sbcares.org
- Submit a DYFI (Did You Feel It?) report for USGS at: <a href="https://earthquake.usgs.gov/data/dyfi/">https://earthquake.usgs.gov/data/dyfi/</a> or via Winlink

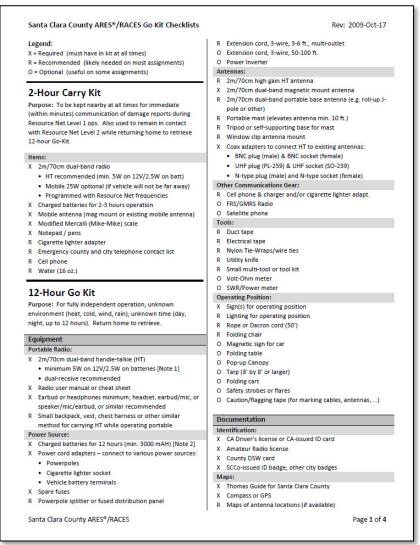
#### Go Bag Tips





- Start small
- Build with extra supplies
- Use small emergencies to test your pack (power failure) – Test to make sure things work
- Rotate your stock
- Store in a cool dry place
- Santa Clara has a good Checklist
- Dan O'Connor has a great ultimate pack

#### Standard Equipment for ARES/RACES



- 2 hr Carry Kit (required)
  - Nearby at all times
    - In car is o.k. if nearby
  - Immediate damage reports
  - City net check-ins
    - If cities activate
- 12 hr Go Kit (required)
  - Fully independent ops for 12 hrs
  - Return home to retrieve
- Extended Kit (optional)
- Recommended for everyone
- Talk to the other hams in your city ARES/RACES group for recommendations
- scc-ares-races.org/operations.html

https://www.scc-ares-races.org/gokit/SCCo\_Go\_Kit\_rev220429.pdf

# PERSONAL GO-KIT FOR EMERGENCY COMMUNICATIONS

excerpt

Dan O'Connor, KE7HLR

EMCOMMWEST 2011 Reno, Nevada

## **Pocket Carry**

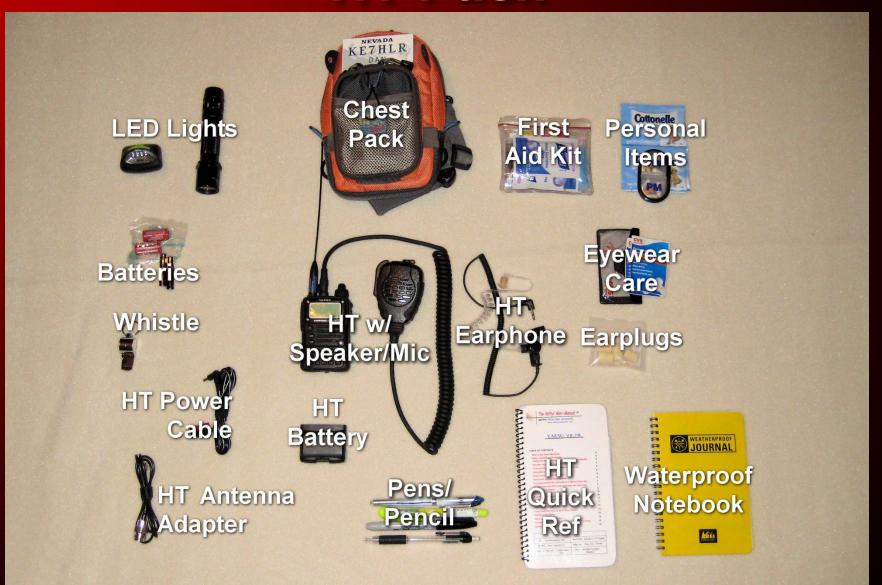
In the absence of any other equipment, I always have these with me whenever I leave the house:

- Driver's License
- "Notify in Case of Emergency" List
- Cash / Coins
- Cell Phone
- Leatherman Skeletool
- Wristwatch

#### **HT Pack**

- The most basic of Kits—simply a radio and some support gear.
- One for each family/team member.
- Kept in vehicle, ready for immediate use.

#### **HT Pack**



#### Field Office Kit

- Contains paperwork and references useful for managing a communications station.
- Designed for 2-person team.

#### Field Office Kit



- Contains food, water, and comfort supplies for events lasting 12 hours to overnight.
- Day 1 of the 72-hour kit.
- Designed for 2 people.



- Extends 24-Hour Kit out to 72 hours (days 2 and 3).
- Designed for 2 people.
- Modular organization allows separating components as needed.



#### 72-Hour Kit — Common Gear



### 72-Hour Kit — Provisions



#### 72-Hour Kit — Individual Gear



# 72-Hour Kit — Evacuation Bag





#### San Benito County Amateur Radio Assoc.

- Weekly Nets Thursdays starting at 1930 hours
- Training classes
- Drills
- Public service events
  - Sea Otter Classic; Discovery Classic; etc...
- 501(c)(3) Non-Profit Organization



#### San Benito County Amateur Radio Assoc.

- https://sbcara.org/ (all links may be found here)
- https://hamclubonline.com search for N6SBC
- https://sbcara.groups.io/
- https://facebook.com/sbcara
- https://twitter.com/sbcara
- https://instagram.com/n6sbc

### **WELCOME**



## Today's Agenda

- EmComm Organizations
- Radios and Accessories
- Voice Technology (VHF/UHF FM)
- Voice Operating Techniques
- Additional EmComm Modes
- Additional Training & Next Steps
- After Class Exercise: Get On The Air





# **EmComm Organizations**

National / State / Regional
County
How to get connected

### ARES / RACES / ACS

- ARES: Amateur Radio Emergency Service
  - A division of ARRL Field Services
  - What we are day-to-day



- RACES: Radio Amateur Civil Emergency Service
  - Official unit under FEMA; defined by FCC Part 97.407
  - What we are when activated



- ACS: Auxiliary Communications Services
  - California RACES under State Office of Emergency Services
  - Includes RACES, MARS, and other radio comms groups



- Increasingly, organizations are joint ARES/RACES/ACS
  - Santa Clara County & San Benito County merges all three

## San Benito County ARES / ACS (Level II)

- Civilian Emergency Support
- ARRL: American Radio Relay League National Association for Amateur Radio) Program



Works w/ OES

# San Benito County RACES / ACS (Level I)

- Government Based Emergency Support
- Reports to OES





# Do I have to be a paying voting member of SBCARA?

- No
- Members are flexible only used for information.
- Voting Members get to vote on spending and approval of meeting items such as minutes.
- If you pay to vote, you get a say as to how that money is spent.
- Not required for ARES / ACS / RACES membership.

### DSW=Disaster Service Worker (San Benito Co.)

- ACS/RACES is registered as a DSW, ARES registered per event
  - Events require registration (contact DEC or ADEC)
  - Applies to training events as well as real incidents
  - Entitles you to State or County Worker's Comp if injured
- Process is simple
  - Take an oath and fill out a form (ARES per event & ACS/RACES permanent)
- Rules for DSW Coverage
  - You must be activated
  - You must be assigned, signed in and attend a safety briefing
  - You must be trained and supervised
  - You must act within the scope of your training and assignment

# Radios & Equipment

First Radio

Accessories

**Antennas** 

**Second Radio** 

Other Gear

### Tim's Radio Suggestions

- Handheld (a.k.a. handi-talkie or HT)
  - Basic entry point, least expensive radio option
- 2m/70cm dual-band HT may be needed for EmComm
  - Dual-receive is recommended
  - Look for 5 watts power output on (alkaline or rechargeable) batteries
- What do you need it for?
  - Ham Radio Only? FT-60 Excellent!
  - Part 90 (Public Safety ACS/RACES) Wouxun/Baofeng/Motorola
  - Cheap (Baofeng) or Rugged (Wouxun)?
- ARRL Article "Choosing a Ham Radio"
  - http://www.arrl.org/buying-your-first-radio/
  - Also included in The Ham Radio License Manual from ARRL



### Important HT Accessories

- Batteries
  - Spare rechargeable battery packs
    - Usually provides higher power
  - Need 3000 mAH for 12 hours in the field
  - Alkaline battery pack (fill with AA)
- Cigarette lighter cable
  - Allows charging batteries in car
- Higher gain HT Antenna
  - Extendable whip for stationary use
  - Flexible, higher-gain for daily use
- Antenna connectors & adapters
  - SMA, BNC, PL-259 (UHF), N
  - Be able to connect your HT to all other cable types







## Mobile/Field Antennas

- Stay in contact with net control while mobile
- VHF/UHF FM is usually vertically polarized
  - Omni-directional; Best for mobile use
- Check suitability for the mounting type
  - Mag mount won't work on fiberglass Red Cross vehicles San Benito Co. Command Van... and recently Ford F-150s soon other trucks too
    - In a pinch, use a cookie sheet and duct tape
  - Some antennas require a ground connection
    - Not suitable for magnetic or motorized mounts
- Roll-up J-pole antenna
  - Use string or tape to suspend from tree or pole
- Check connector type
  - Be able to adapt to your HT's connector



# Speaker/Mic or Headset





### Speaker-Mic

- Combination speaker and microphone
  - Clip to your collar and keep your radio out of the cold/rain.
- Not ideal for noisy or quiet environments
  - Some have an earphone jack for noisy environs
  - Radio chatter heard by surrounding people

#### Headset

- Headphone/boom-mic combination
- Works well in noisy or quiet environments
  - Single ear allows listening to radio and others
  - Don't cover both ears while driving!
  - Very noisy environments may require dual ear
  - Radio chatter not heard by surrounding people
- Also useful with mobile or base station

### **Carrying Your Radio**

- Your hands must be free so you can work
  - Writing, carrying equipment, holding clipboard, ...
- You'll need something to hold:
  - Radio
  - Accessories (batteries, charger, etc.)
  - Clipboard, flashlight, water bottle(s), sunscreen, etc
- Some example options:
  - Belt pouch
  - Backpack
  - Fanny pack
  - Messenger bag
  - Radio harness





### Second Radio for EmComm

- 2m/440 dual-band Mobile radio
  - Power
    - Typically 50 watts; more power to drive better antennas
  - Flexibility
    - Mobile in car direct wired to battery
    - Use as base station with power supply
    - Use as field emergency Net Control with sealed lead acid (gel-cell) batteries
  - Cross-band repeater option recommended
  - Data interface option recommended (for packet use)







# VHF/UHF FM Voice Technology

Bands and Frequencies
Simplex, Duplex and Repeaters
Making Sense of Repeater Listings
Setting up your Radio

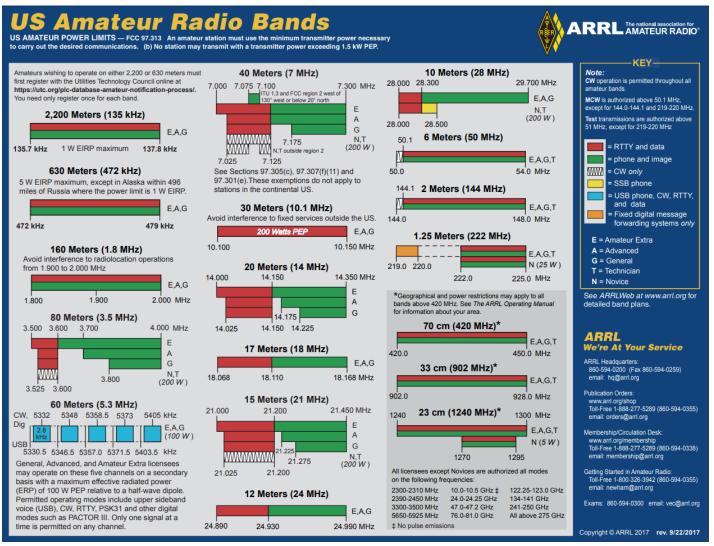
### Some Important Terms

- VHF Very High Frequency
  - 30 to 300 MHz
- UHF Ultra High Frequency
  - 300 to 3000 MHz (3 GHz)
- FM Frequency Modulation
  - The information in the signal is represented by variations in the frequency around a central carrier
  - The amount of variation is call the "deviation"

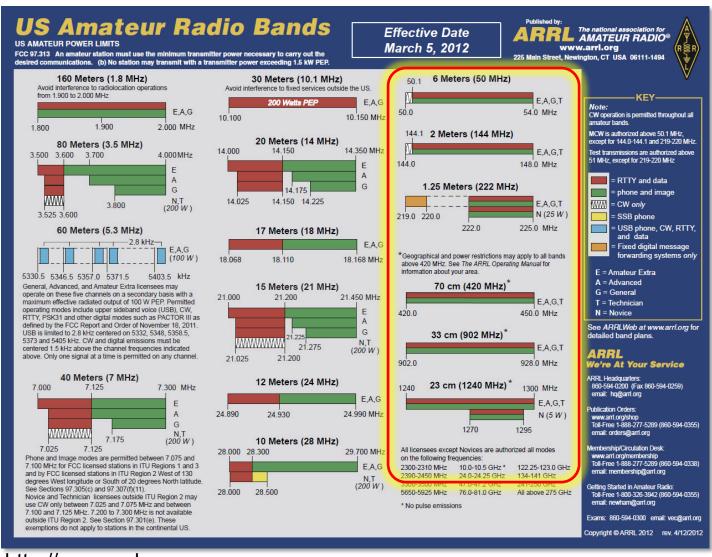
### Characteristics of VHF/UHF FM

- Short range
  - Point-to-point range typically < 5-7 miles (portable/mobile)</li>
  - Influenced by line-of-sight; dependent on antenna height
- Frequency re-use
  - Short range allows for multiple conversations on the same frequency throughout the region
- Well suited for local emergency communications
  - Portable (handi-talkie or "HT" and mobile stations)
  - Clear voice quality (think of FM vs. AM broadcast)
  - Coverage can be extended by repeaters

## VHF/UHF Amateur Bands – Current



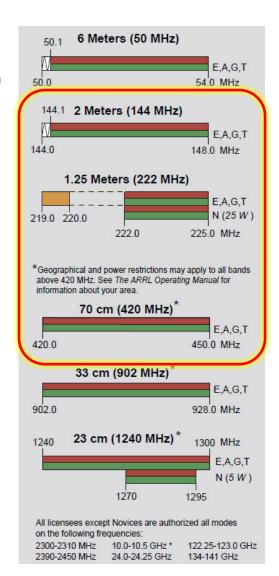
# VHF/UHF Amateur Bands



http://www.arrl.org

### Primary VHF/UHF Bands for EmComm

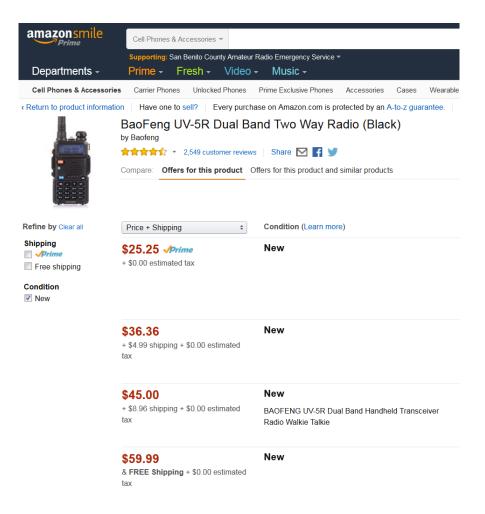
- 2 meter band (commonly called "2 meters")
  - 144-148 MHz (VHF)
- 70 cm band (commonly called "440")
  - 420-450 MHz (UHF)
- Also, 1.25 meter band ("220" or "222")
  - 222-225 MHz (VHF)
  - In SCCo ARES/RACES, used for packet comms
- Where do the names come from?
  - 300/Frequency (MHz) = Wavelength (m)
  - Example:  $300 / 148 \text{ MHz} \approx 2 \rightarrow 2 \text{ m} \text{ band}$



### **Frequency Confusion**

- Which do I use?
  - 147.000 MHz
  - 147.0105573 MHz
  - 147.315 MHz
  - 147.322 MHz
  - 148.500 MHz

### **Amazon Prices**



## Selecting a Frequency

### Questions:

- How do we pick a frequency to use?
- How will people know where to find us?
- How do we avoid interfering with other users?
- How do we avoid interfering with other modes?
  - Including ones that we can't even hear on our FM radio!

#### Answers:

- Band plans
  - Allocate blocks of frequencies to particular modes
- Frequency Lists
  - Identify specific frequencies for specific purposes

### FM Voice Operating Modes

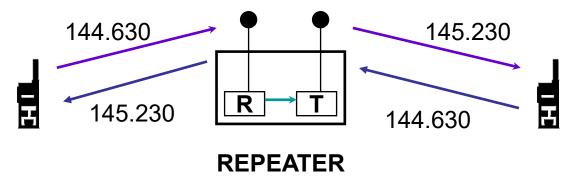
**SIMPLEX** 

Single frequency - one station at a time

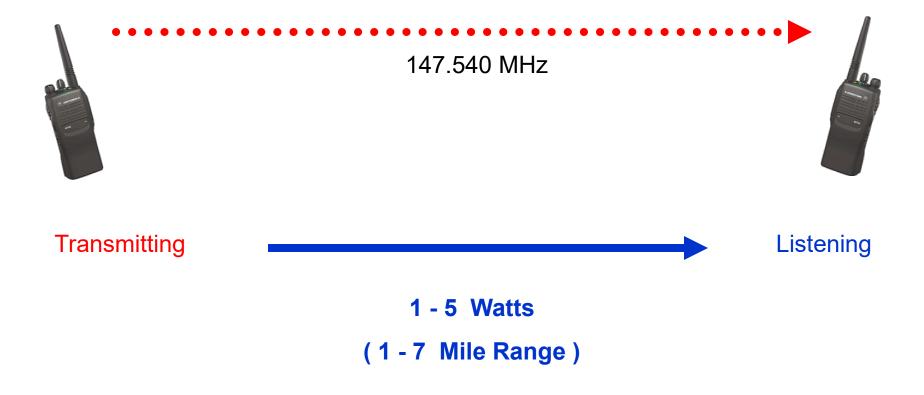


**DUPLEX** 

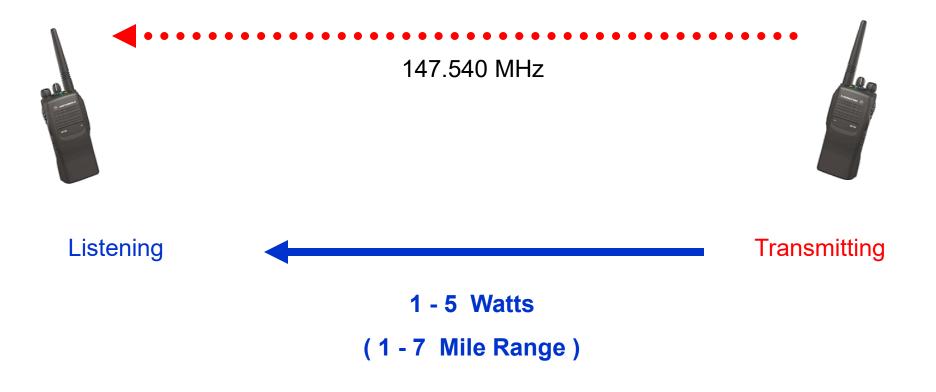
Two frequencies - one station at a time



### **How Simplex Communication Works...**

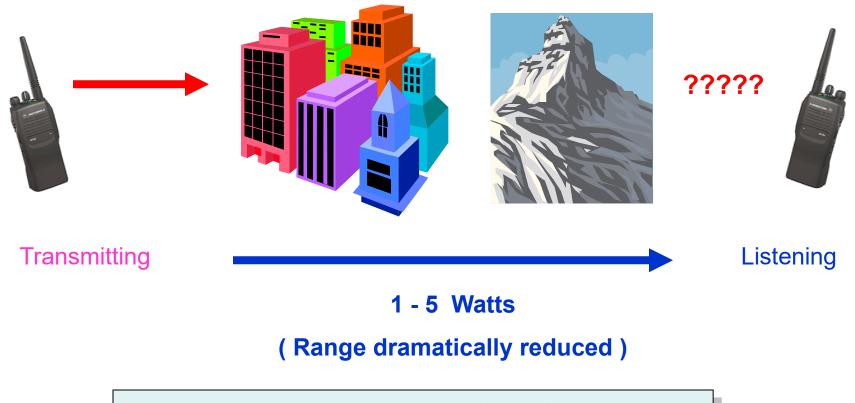


### How Simplex Communication Works...



### VHF & UHF are Influenced by Line of Sight

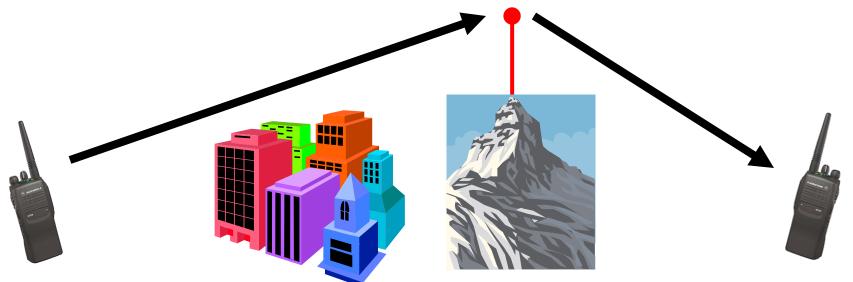
Buildings, hills, mountains can block or degrade transmission



So, how can we overcome these limitations?

### Repeaters

- Usually placed on towers on top of buildings, hills, or mountains
  - Extends line of site over top of many types of obstacles
  - Extends range between end points
    - Much better antenna located up (very) high; more power



### What is a Repeater?

#### A repeater:

- 1. Receives and demodulates an RF signal
- 2. Regenerates the audio information
- Modulates the audio on a new RF carrier and retransmits

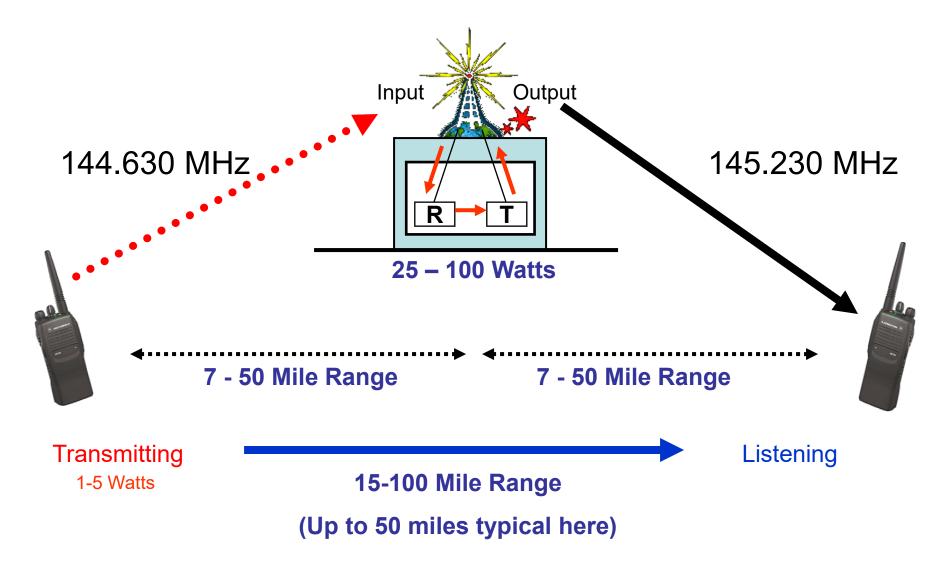
### Repeaters use duplex communications

- Receive on one frequency (called the "input")
- Transmit on a different frequency (called the "output")
- Difference between output and input is "offset"

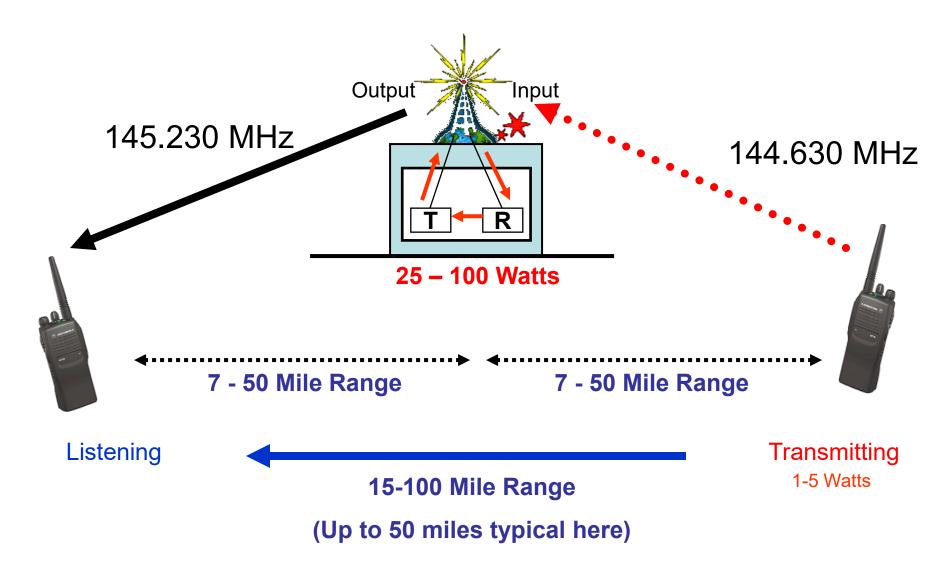
### Your radio must be capable of duplex

- Critically important feature for emergency communications use
- Most recent (10 years) amateur radios have duplex capability

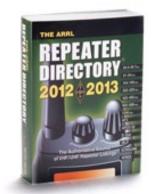
### How a Repeater System Works



### How a Repeater System Works



# **Understanding Repeater Listings**



Typical repeater directory entry looks like:

– N6NFI 145.230 MHz – 100.0

CALL SIGN of repeater

Repeater OUTPUT frequency (you receive on this frequency)



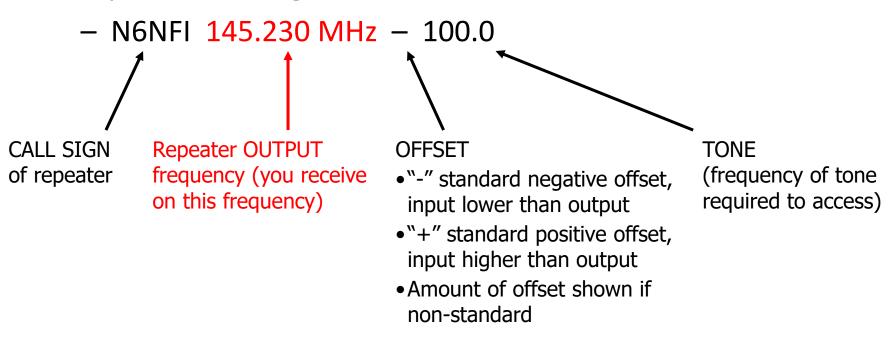
#### **OFFSET**

- "-" standard negative offset, input lower than output
- "+" standard positive offset, input higher than output
- Amount of offset shown if non-standard

TONE (frequency of tone required to access)

### Repeater Output Example

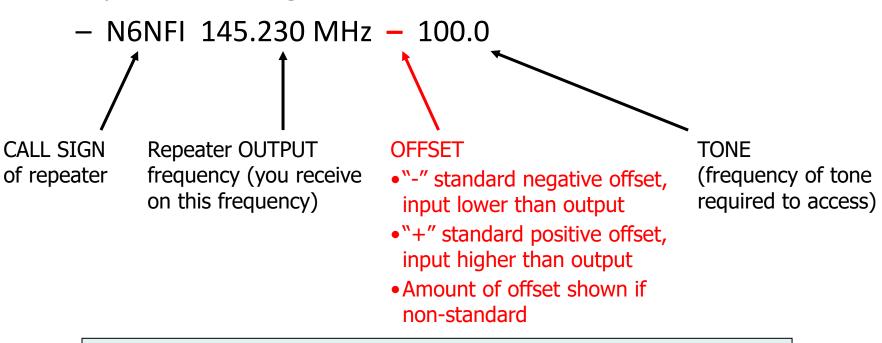
Repeater listing:



Tune radio to the repeater OUTPUT to hear the repeater

### Repeater Offset Example

Repeater listing:



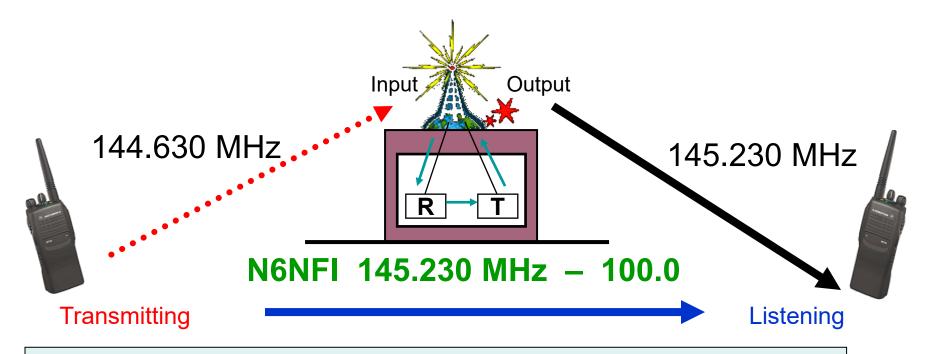
#### Example:

- This repeater uses a negative (or "minus") offset
- Input frequency is a lower frequency than output frequency
- Offset amount is standard (otherwise, it would be shown)

### Repeater Offset

- Difference between repeater output and input is the "offset"
- 2m repeaters
  - may have positive or negative offsets check band plans
  - standard offset amount is 0.6 MHz (600 kHz)
- 70cm/440 repeaters
  - generally have positive offsets
  - standard offset amount is 5 MHz
- Most repeaters use standard offset amounts
  - Typically, just configure the offset direction (+/-);
  - Radio applies standard offset amount
  - Some radios even pick the correct offset direction automatically
    - Take care band plans differ across the country

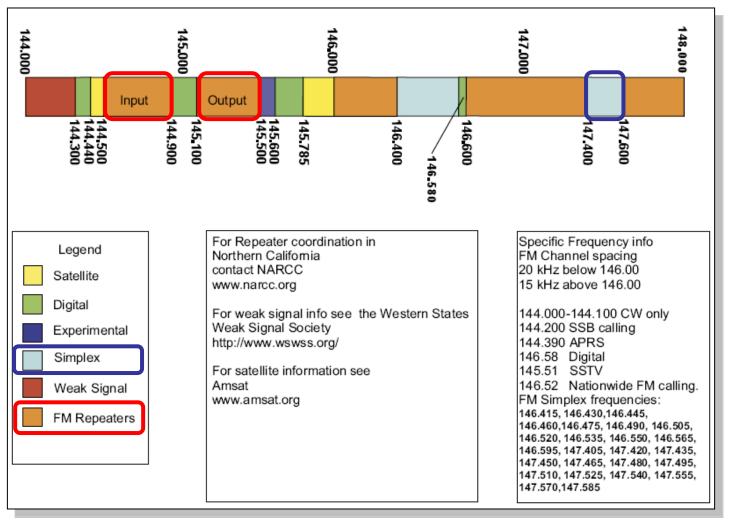
### Repeater Offset Example



#### How it Works:

- You tune radio to repeater output frequency of 145.230 MHz & set minus offset
- Your radio calculates input frequency = 144.630 MHz
  - 145.230 MHz (output) 0.600 MHz (2m standard offset) = 144.630 MHz (input)
- When you press PTT, your radio automatically switches to 144.630 MHz
- When you release PTT, your radio automatically switches back to 145.230 MHz

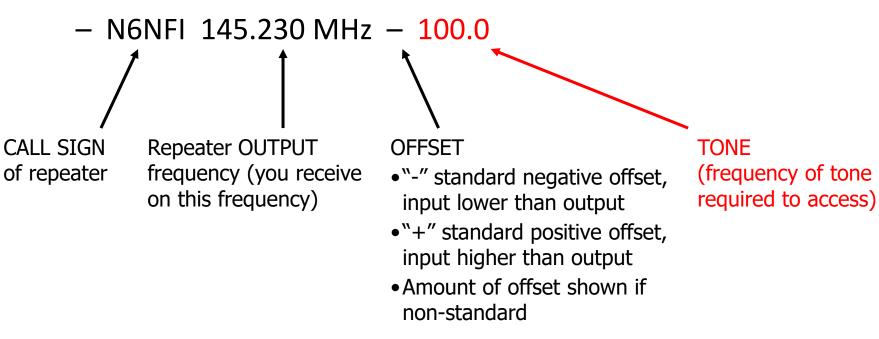
# 2m Band Plan (Northern California)



http://www.narcc.org - Northern Amateur Relay Council of California

### Repeater Tone Example

Repeater Listing:



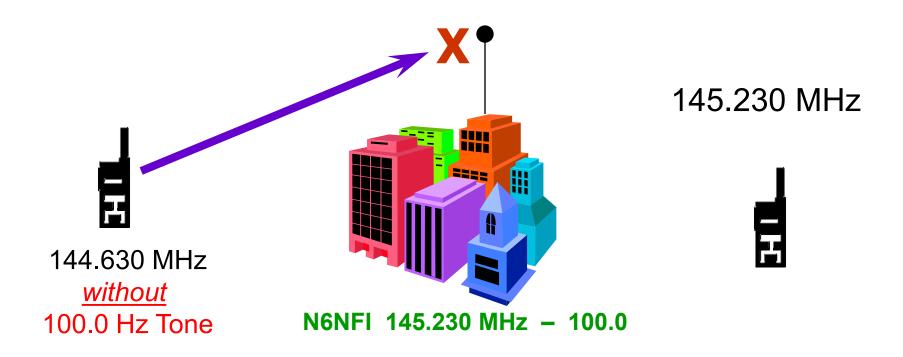
#### Example:

• This repeater requires a 100 Hz tone to accompany the transmission

### **Transmitting CTCSS Tones**

- "PL" or "PL Tone" or "CTCSS" or "Tone Encode"
  - "PL" = "Private Line" (old Motorola term, still commonly used)
  - "CTCSS" = Continuous Tone-Coded Squelch System
- A sub-audible tone sent by your radio along with your voice transmission
  - About 40 discrete values ranging from 67.0 to 250.3Hz
  - Functions like a "key" to unlock the receiver to accept the signal
- Repeaters
  - Most repeaters require that you send the proper tone
  - If you don't send the tone, the repeater will not repeat your transmission
- Setting up to transmit CTCSS tone involves two steps:
  - Enable tone
    - Kenwood = "Tone" or "T"; Yaesu & Icom = "Tone"
  - Set tone frequency
  - Common error is forgetting to set tone, or setting tone to wrong frequency

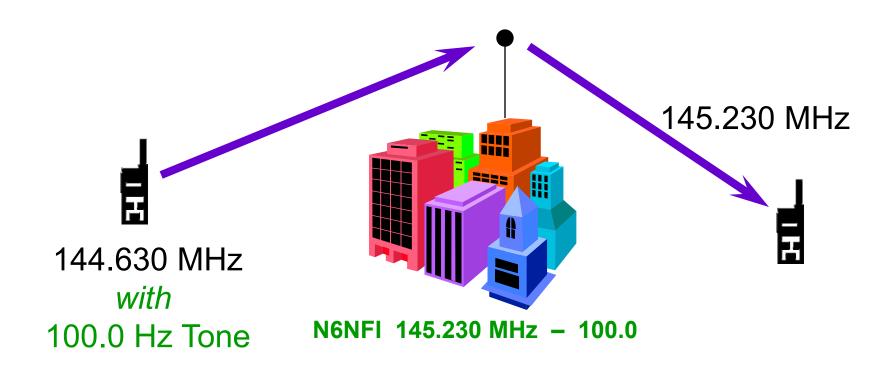
### Repeater Tone Example



#### Example:

- Repeater requires 100 Hz tone
- No tone (or wrong tone) is sent
- Repeater does NOT repeat the transmission

### Repeater Tone Example



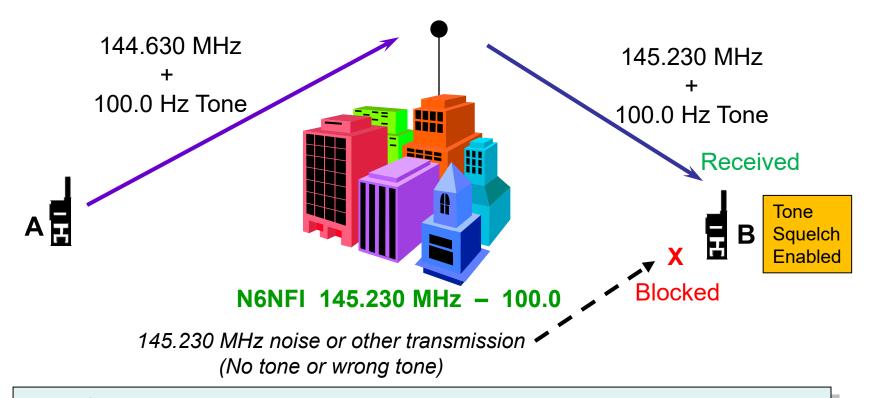
#### Example:

- Repeater requires 100 Hz tone; 100 Hz tone is sent
- Repeater receives and retransmits signal

### Tone Squelch / CTCSS Decode

- Just like a repeater requires a tone when receiving ...
- You can configure your radio to require a tone when receiving
  - This is called "tone squelch" or "CTCSS decode"
  - Allows you to ignore transmissions not accompanied by the tone
  - Keeps local noise from exceeding squelch level
  - Display: Kenwood = "CTCSS" or "CT"; Yaesu & Icom = "TSQL"
- **BUT** ... using tone squelch will prevent reception if the other end is not sending tone!
  - Simplex
    - Most simplex users do NOT send tone
  - Repeaters
    - Some repeaters also send a tone when they transmit
    - But many repeaters do NOT send a tone check your settings

### Tone Squelch Example



#### Example:

- A sends tone with its transmission
- Repeater hears tone and repeats transmission; also sends tone
- B has tone squelch configured; receives repeater transmission with tone
- B does not receive noise or other signals without tone

## Tone Squelch / CTCSS Decode (cont.)

- Tone squelch is mentioned here for completeness and so you don't confuse it with regular repeater input tone
- Recognizing a problem
  - If: S-meter deflects but no sound is heard; volume is up; squelch is down
  - Then: tone squelch is ON but other end is not sending tone
  - Check Display for: Kenwood = "CTCSS" or "CT"; Yaesu & Icom = "TSQL"
  - Therefore: turn off tone squelch
- Recommendation:
  - Don't use this feature until you are familiar with your radio and the local repeater capabilities

### Putting it All Together

Simplex (No Repeater):

**Example Simplex Frequency:** 147.540 MHz

- Set the frequency
- Disable offset (set to blank)
- Disable tone (usually)
- (Optional) Store setup in memory
  - Highly recommended

Seek additional help from fellow hams, local club members, or your ARES/RACES Emergency Coordinator or Assistant ECs

# Putting it All Together

Duplex (Repeater):

Example Repeater Listing: N6NFI 145.230 MHz - 100.0

- Set the output frequency
- Offset
  - Set offset direction ("+" or "-")
  - Offset amount is usually standard
- Tone
  - Enable Tone ("T" or "Tone")
  - Set the tone frequency
- (Optional) Store setup in memory
  - Highly Recommended

Seek additional help from fellow hams, local club members, or your ARES/RACES Emergency Coordinator or Assistant ECs

### **Apps**

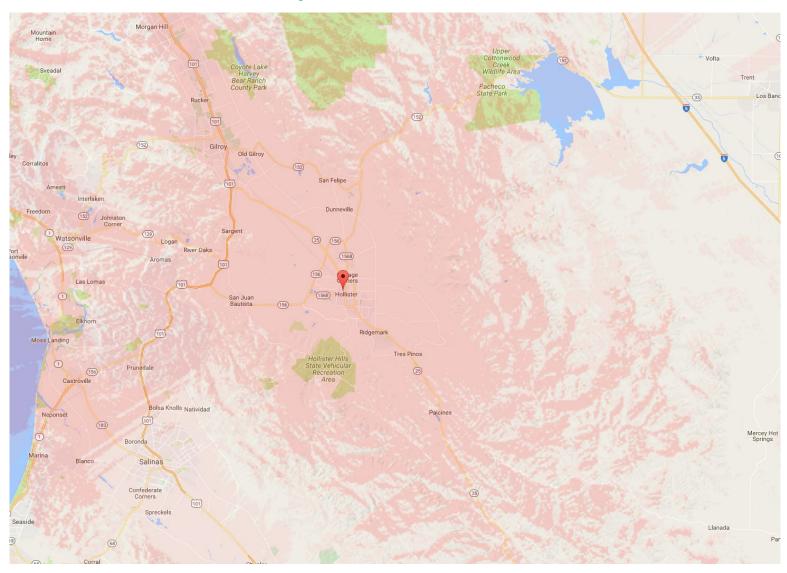
- RFinder (Radio Frequency Finder) http://www.rfinder.net
   (iOS, Android, Web) Cost
   \$9.95/yr
- Repeaterbook <a href="https://www.repeaterbook.com/">https://www.repeaterbook.com/</a>
   (iOS, Android, Web) Free / Donation

### San Benito Co. ARES/ACS/RACES

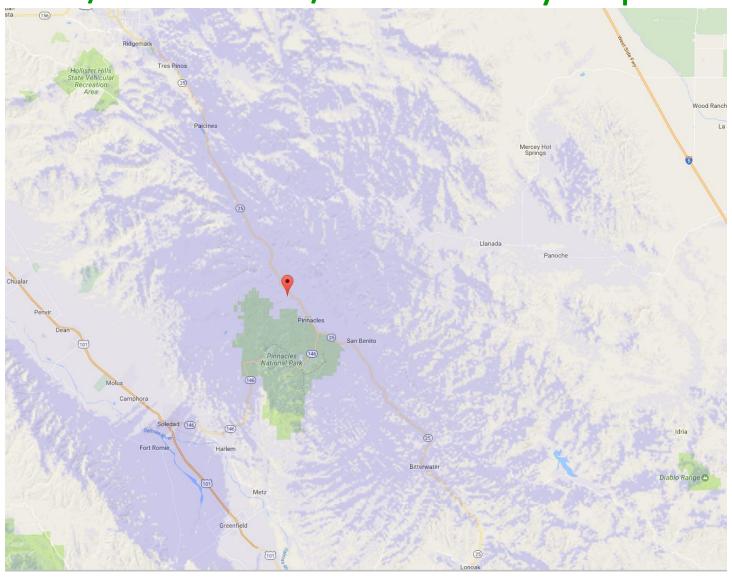
- 1. PKHILL N6SBC Downtown 147.315+ 94.8
- 2. CALLMT N6SBC Call Mtn./Panoche 146.410- 118.8
- 3. BEARVL N6SBC South/Pinnacles 146.625- 94.8
- 4. HERNDZ N6SBC LagunaMtn / ClrCrk 146.985 118.8
- 5. SBTAC1 147.495 156.7
- 6. SBTAC2 146.565 156.7
- 7. SBTAC3 446.500 156.7

https://sbcara.org/freq/

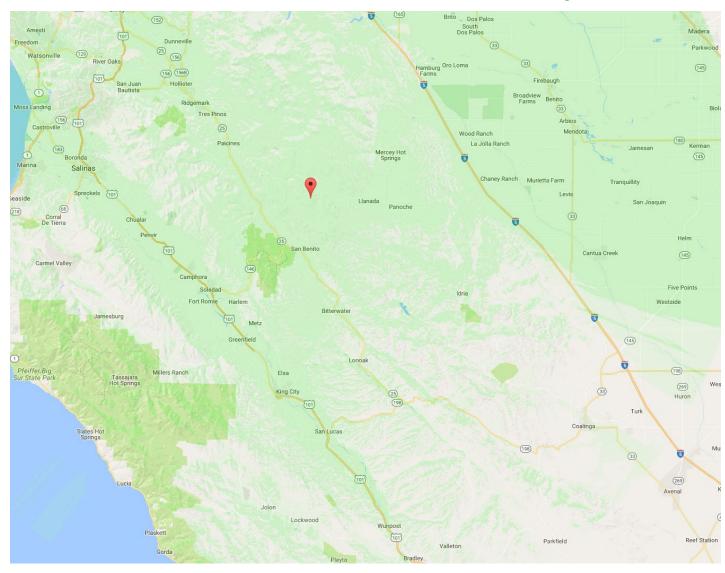
# Park Hill Ham Repeater



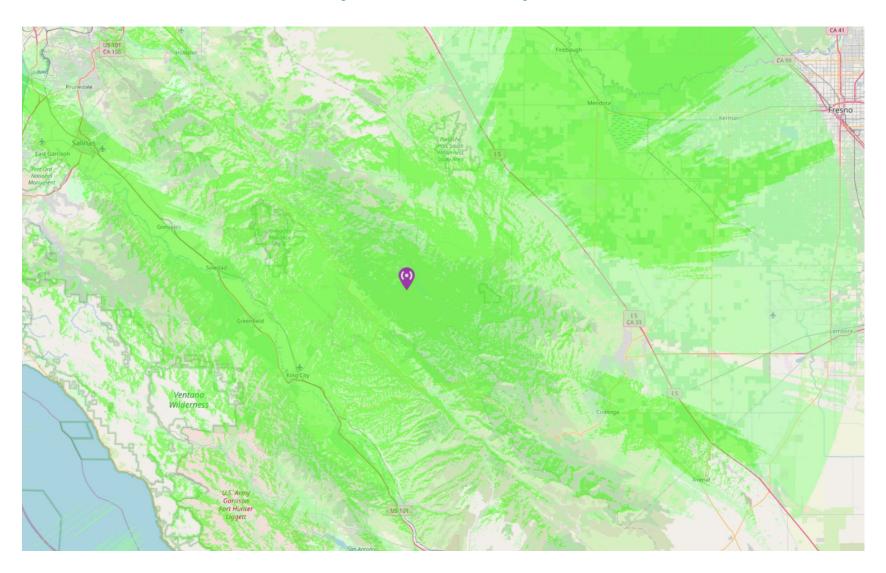
So. Co. / Pinnacles / Bear Valley Repeater



## Call Mountain / Panoche Ham Repeater



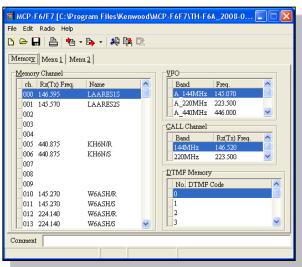
# Hernandez Valley Ham Repeater



## **Programming Your Radio Memory**

- Know how to program your radio with the keypad
  - Simplex and duplex (offsets)
  - Tones / PL / CTCSS
  - Keep radio manual or "cheat sheet" in your Go-Kit
    - "Nifty Accessories" (http://www.niftyaccessories.com)
    - SPECS website (http://www.specsnet.org/CSindex.htm)
- Programming software is nice
  - Easier to program many frequencies
  - Helps when maintaining multiple radios
  - But ... you won't have it with you in the field!
  - Not available for all radios check before you buy
- Store all commonly used frequencies
  - Program into the radio's memory
  - Keep a copy of the frequency list in your Go-Kit
    - County List: <a href="http://www.scc-ares-races.org/operations.html">http://www.scc-ares-races.org/operations.html</a>
    - City List: consult your city ARES/RACES website





# **Voice Operating Techniques**

Communication Fundamentals
Directed Net Basics
Directed Net Exercises
Net Control Examples

## A Radio is Not a Telephone!

#### **BECAUSE:**

- When YOU talk, you can't hear
  - The receiver is cut-off while the transmitter is operating
- When YOU talk, no one else can talk
  - If you talk too long, you may prevent emergency traffic
  - Many repeaters have timers that help to enforce this
- If EVERYONE talks, NOBODY understands
  - A "double" occurs and all you hear is garbled noise
- SO...

### Listen First!



### Simplex or repeater:

- Leave a pause before keying up to allow others to break in
- Check your volume (up) and squelch (down)

#### Simplex

- You may not be able to hear someone who can hear you (they've got a better antenna)
- Always ask, "Is this frequency in use?"
- Usually, someone who can hear you both will tell you

#### Repeaters

- What you're really listening to is the repeater itself
- So, if you can hear anyone (or repeater itself), then you can hear everyone
- Listen for a brief period to make sure others are not pausing during a conversation
- Wait for the courtesy tone

### **Courtesy Tone**

- Audible tone from repeater after each transmission
- Indicates when it is OK to transmit
  - After other person has dropped carrier
  - Plus slight pause for others to break in
- Eliminates need for saying "over" or "go ahead"
- Sent by many (not all) repeaters
  - N6NFI/R courtesy tone



- W6ASH/R courtesy tone
- N6SBC/R or AA6BT/R courtesy tone
- Wait until you hear the courtesy tone before you transmit

## When Do You Speak?



- For EmComm, speak ONLY if you have to
- Wait for the courtesy tone and/or leave a gap
  - If truly urgent, use "break" or "priority" or "emergency" as appropriate
- Key the PTT and pause slightly
  - Avoids clipping your first syllable; wait longer with linked repeaters
- Speak Accurately, Briefly, Clearly
  - Keep it short and accurate
  - Use plain English; no 10-codes or Q-signals or abbreviations
  - Stick to the facts; don't speculate; don't assume
  - Remember that others are listening
    - General public, news media, ...
    - Avoid personal info, sensationalism
    - Be professional at all times
- Release PTT as soon as you finish speaking; don't create "dead air"
- In a Directed Net, be sure to follow Net Control's instructions

### Standard ITU Phonetics

- A alfa (AL-fa)
- B bravo (BRAH-voh)
- C charlie (CHAR-lee)
- D delta (DELL-tah)
- E echo (ECK-oh)
- F foxtrot (FOKS-trot)
- G golf (GOLF)
- H hotel (hoh-TELL)
- I india (IN-dee-ah)
- J juliet (JU-lee-ETT)
- K kilo (KEY-loh)
- L lima (LEE-mah)
- M mike (MIKE)

- N november (no-VEM-ber)
- O oscar (OSS-cah)
- P papa (pah-PAH)
- Q quebec (keh-BECK)
- R romeo (ROW-me-oh)
- S sierra (see-AIR-rah)
- T tango (TANG-go)
- U uniform (YOU-ni-form)
- V victor (VIK-tah)
- W whiskey (WISS-key)
- X x-ray (ECKS-RAY)
- Y yankee (YANG-key)
- Z zulu (ZOO-loo)
- If there is a chance of misunderstanding, spell it out with "I spell":
  - "go to Kay Street" → "go to Kay, I spell kilo alfa yankee, Street"

### **Pronouncing Numerals**

```
    0 - zero (ZEE-row)
    1 - one (WUN)
    2 - two (TOOO)
    3 - three (THUH-ree)
    4 - four (FOH-wer)
    5 - five (FY-ive)
    6 - six (Sicks)
    7 - seven (SEV-vin)
    8 - eight (Ate)
    9 - nine (NINE-er)
```

- Multi-digit numbers are spoken as a string of single digits:
  - 600 = "six zero zero"
- Often preceded by the word "figures"
  - "Please copy 109" → "Please copy figures one zero niner"
  - "Requesting 16 blankets" → "Requesting figures one six blankets"

### **Directed Net Basics**

Participating in a Directed Net
Calling Net Control
Acknowledging a Call
Ending a Call
Calling Another Station
Phonetics and Numbers

### What is a "Directed Net"



- One station ("net control") controls/manages the communication flow
  - Others respond to Net Control when called
  - Others must call "Net Control" to get permission before calling anyone else
- Generally used with more than four people
- A net control operator can:
  - Coordinate communications for best efficiency
  - Prioritize use of the net for the most urgent traffic
  - Record a log of net activity

### Participating in a Directed Net

- Route all communications through "Net Control"
  - Get permission before contacting anyone else
- When called, answer PROMPTLY
  - Monitor the radio continuously
  - Answer immediately if called
    - The entire net is waiting on you to answer!
  - End your message with your call sign
    - Tells Net Control that you have nothing more to add
    - Assures that you comply with FCC ID requirements
- Check-in and Check-out
  - Don't leave the net without checking out!
  - Otherwise, "Net Control" wastes time
    - They may send someone to find you; see if you're o.k.
    - You've now become part of the problem!
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## Calling Net Control

- If the Net has been quiet for a while, you might say:
  - "Net Control, this is <your ID>" checking in
  - "Net Control, this is <your ID> with one priority message"
- To convey a message or info, indicate what it is so Net Control can prioritize:
  - "<your ID> with one announcement"
  - "<your ID> with one emergency message"
- On an very active net, usually just say your ID:
  - "<your call sign>"
- Wait for Net Control to answer
  - Don't call repeatedly; NC probably heard you and is busy
  - Net Control will decide when you can speak
  - NC: "<your ID>, go ahead"
- Then you can speak... keep it brief

## Acknowledging a Call



- When Net Control calls you ...
- Pause briefly before pressing PTT
  - Wait for the courtesy tone or slightly longer
  - Gives others a chance to break in
- Then respond right away
  - Don't keep the net waiting
- Say, "This is <your ID>, go ahead"

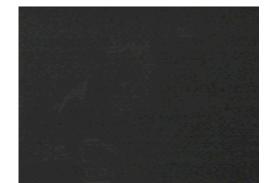
### **Ending a Call**



- The person who initiated the call ends it
- End a call:
  - Say "... this is <your call sign>."
  - We don't use "73" keep it short
  - Maintains compliance with FCC Part 97 to ID at end of last transmission

## Calling Another Station Directly

- We don't (usually) use "CQ" in FM EmComms
- Say "<their ID>, this is <your ID>":
- Wait until they acknowledge you
  - "this is <their ID>, go ahead", or
  - "<your ID>, this is <their ID>, go ahead"
- Then you can speak... keep it brief
- Remember to ID at the end of the call
- In a directed net:
  - You must ask Net Control to "go direct" with another station
  - If possible, Net Control will give you permission to "go direct"
  - When finished, turn it back to Net Control
  - "this is <your ID>, back to Net Control"



### Check-In



- Check-in is how you make yourself known to Net Control
- Net Control directs the process; follow their instructions
  - NC: "Will all stations in Sunnyvale, please check in now?"
  - NC: "Will all stations with call sign suffixes beginning with A-L please check in now"
- Speak slowly, enunciate clearly, make use of phonetics
  - The entire net slows down if NC needs to ask for a "fill" or repeat
  - Gives Net Control time to write it down

### Relays



- Sometimes, a station cannot be heard by net control
  - Very weak station (poor antenna, bad location, low power)
  - Net Control may not be in an ideal location or have an ideal antenna (emergency situation, temporary NC)
- All participants need to actively monitor check-ins and acknowledgements to see if Net Control misses anyone
- If you hear a station that Net Control misses, you should relay the info to Net Control

## Tactical Call Signs or "Unit IDs"

- Identifies a location or function instead of an individual
  - Examples: "Checkpoint 3", "Rover 1", "John's Shadow", "Net Control"
- Allows Net Control to manage resources without regard to who is staffing any particular location or function
  - Simple, plain English
  - Tactical call stays the same throughout the incident or event
  - Use your tactical call consistently
  - Contact Net Control or others by their tactical call
  - Listen for your tactical call and respond promptly when called

IMPORTANT: Does not eliminate FCC requirement to ID with your FCC call sign at least every 10 minutes and at the end of your last transmission.

- It may be longer than 10 minutes before Net Control gets back to you again
- So, finish your transmission with your FCC call sign

# **Net Control Examples**

## **Net Control Example**

Milpitas Quake – Oct 2007 (3m45s)



- AA6BT repeater; weekly SVECS net at time of quake
- Listen for the following:
  - Check-ins; Net control calls on KE6AGJ, Larry Carr, DEC
  - Larry makes announcement [clipped]; back to NC
  - Net control solicits questions
  - Questioner talks to NC, not directly to Larry
  - NC asks Larry to answer question
  - Larry answers question [clipped]; earthquake occurs [static]
  - Larry assumes net control function, announces intentions
  - Some initial vague reports; WA6UBE w/ "double"
  - Larry begins directing traffic; net settles down
- What aspects of your training did you hear?
- Comments? Observations?

#### **Additional EmComm Modes**

Winlink / Packet

**APRS** 

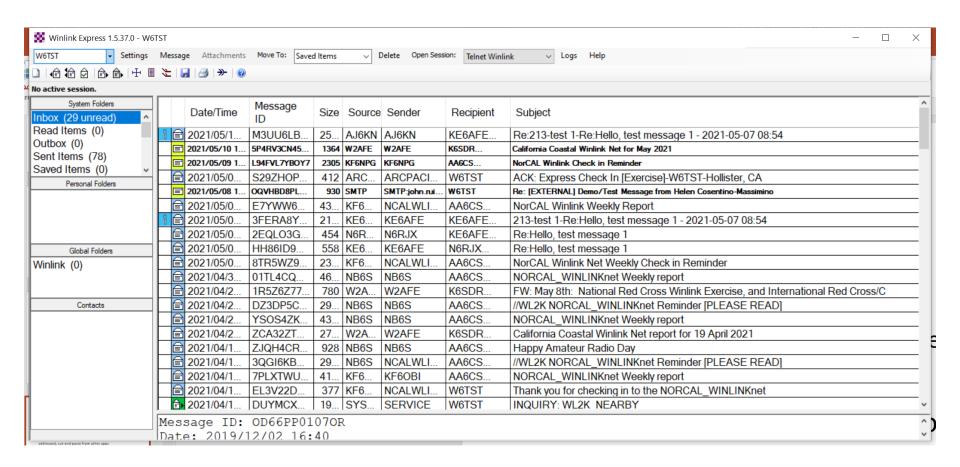
Digital: DMR, D-Star, Fusion, etc

**AREDN** 

HF (various modes)

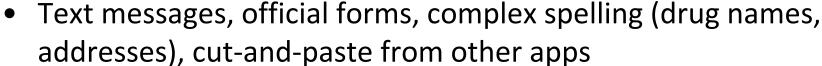
#### Winlink: Email

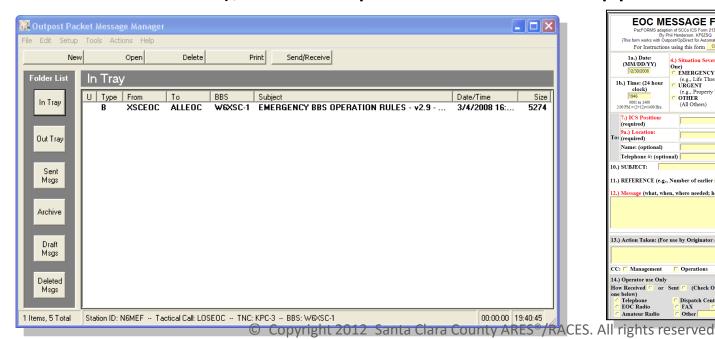
Send and receive email via radio

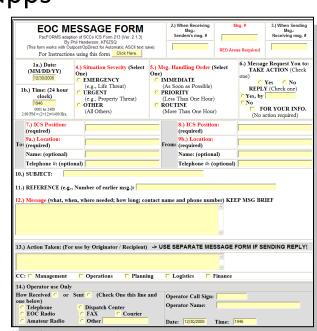


## Winlink / Packet

- Send and receive data via radio
  - Similar to TCP/IP packets over Ethernet
- Like using an e-mail program



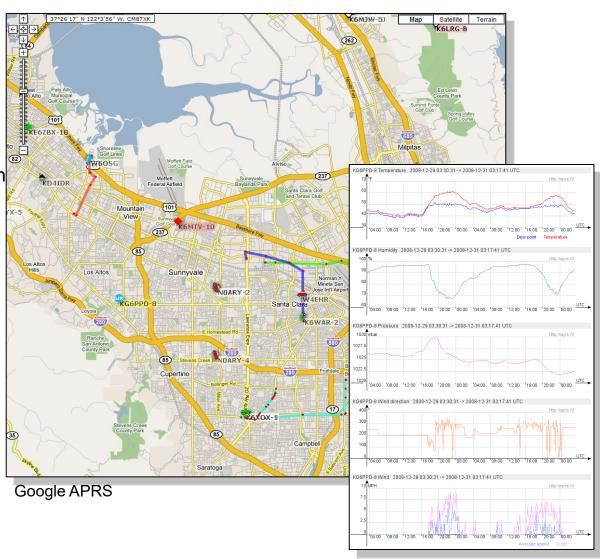




## **Automatic Packet Reporting System**

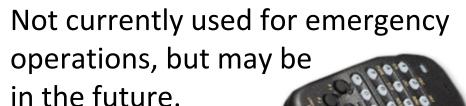
- http://www.aprs.org
- Special packet network
- Position
  - Connect to GPS
  - Beacon location information as you travel
- Weather
  - share your weather station info
- Short messages

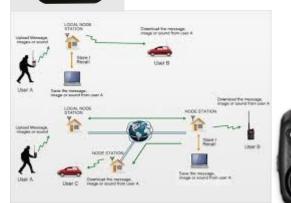




## Digital: DMR, D-Star, Fusion, etc....

- Transmit both analog and digital signals
- Send voice or data including telemetry (APRS)
- Multiple standards check with local contacts as to what is best for your area.







#### **AREDN: Amateur Radio Emergency Data**

#### Network

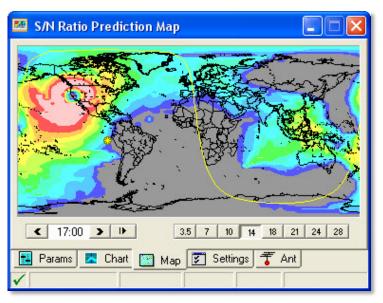
 Internet service over amateur radio frequencies for backup connectivity during emergencies.

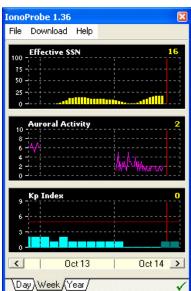


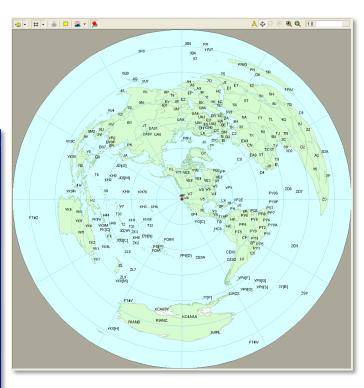


## HF (High Frequency = 3 - 30 MHz)

- 10m and lower bands
- Regional, national, international communications
- SSB, CW, data modes ...
- Local voice net: Tuesdays, 2030 hrs
  - Currently on 3.878 MHz (75m LSB)







## **Next Steps**

What to do when you walk out the door today ...

Local Amateur Radio Clubs

EmComm Training

Action Items

#### Local Amateur Radio Clubs

- San Benito County Amateur Radio Association
  - Meetings: 1st Tuesday of the month at 7:00 p.m.
  - Net: Thursday 7:30pm on N6SBC (147.315 100 Hz)
  - http://www.sbcara.org/



- Meetings: Last Saturday morning of the month
- Net: Tuesday 7:30pm on W6GGF (147.825 100 Hz)
- http://www.gvarc.net/
- Morgan Hill Amateur Radio Societey (MHARS)
  - Net: Wednesday 9:00 pm on K7DAA (442.975 + 100 Hz)
  - http://www.mhars.org/



Radio Communications for Everyday or Emergency Use



## Nearby Amateur Radio Clubs

- Palo Alto Amateur Radio Association (PAARA)
  - Meetings: 1st Friday of the month at 7:30 p.m.
  - Net: Monday 8:30pm on N6NFI/R (145.230 100 Hz)
  - http://www.paara.org/



- Foothill Amateur Radio Society (FARS)
  - Meetings: 4th Friday of the month at 7:00 p.m.
  - Net: Thursday 8:30pm on N6NFI/R (145.230 100 Hz)
  - http://www.fars.k6ya.org/
- Northern California Contest Club (NCCC)
  - Meetings: 2<sup>nd</sup> Monday of the Month
  - http://www.nccc.cc/
- Northern California DX Club (NCDXC)
  - Net: Thursday 8pm W6TI/R (147.360 + 110.9 Hz)
  - http://www.ncdxc.org/





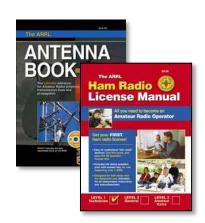
#### **EmComm Training**

- SCC ARES/RACES Training
  - Monthly training classes 1<sup>st</sup> Sat. of month
  - Quarterly drills
  - City and county public service events
  - http://www.scc-ares-races.org/training.html
- ARRL Training and Books
  - License Manual, Antenna Book, other great books
  - Amateur Radio Emergency Comms Courses, ...
  - http://www.arrl.org/catalog
- FEMA NIMS/ICS Training
  - ICS 100, ICS 200, ICS 700, ...
  - http://www.training.fema.gov/IS/NIMS.asp
- Red Cross Training
  - Introduction to Disaster Services, Shelter Ops, ...
  - http://www.siliconvalley-redcross.org
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Recommended next class:

"Fundamentals of
Emergency Communications"







#### **Action Items**



- Get the right radio and accessories
  - Talk to your city EC/AECs for more recommendations
- Join your city ARES/RACES group
  - Weekly nets, monthly training, quarterly drills, operating activities
  - http://www.scc-ares-races.org/activities
- Learn your radio(s) inside and out
  - Simplex, duplex, offset, tone, memory, reset, etc
- Build your go-kit
  - http://www.scc-ares-races.org/operations.html
- Join other clubs and participate
  - Getting on the air is the best way to improve your skills
- Ask lots and lots of questions
  - Amateur Radio operators are friendly and helpful
- Above all, GET ON THE AIR and HAVE FUN!

#### Exercise: Get On The Air ASAP



- Objective: Contact "Net Control" and check in on the next weekly net
  - N6SBC (147.315 + 94.8 Hz)
- Script
  - Report your first name and end with your call sign
    - "This is <your ID>, <your first name> from <your city>"
  - Listen for Net Control to acknowledge
    - "Net Control acknowledges <your ID> <your name>."
  - If any corrections are needed, remember to end your conversation with your ID
- We have a net every Thursday (except Thanksgiving or major holiday) at 1930 hours (7:30 PM) – Please check in weekly.

#### Exercise: Get On The Air ASAP



- If you are out of the area:
  - Go to <a href="https://sbcara.groups.io/g/net-irlp list">https://sbcara.groups.io/g/net-irlp list</a> and join the mailing list, or email w6tst@arrl.net
  - Tune in on Echolink to 336037 or via a IRLP repeater (may have to get permission and codes) to node 9257 and join a Thursday night net on the 2<sup>nd</sup> and 4<sup>th</sup> Thursdays of the month.

#### Exercise: Get On The Air ASAP



- If you are out of the area and have a General Class license or higher with HF gear:
  - Go to <a href="https://sbcara.groups.io/g/net-hf">https://sbcara.groups.io/g/net-hf</a> list and join the mailing list , or email w6tst@arrl.net
  - Tune in on Echolink to 336037 or via a IRLP repeater (may have to get permission and codes) to node 9257 and join a Thursday night net on the 2<sup>nd</sup> and 4<sup>th</sup> Thursdays of the month.

## Exercise: Participate in a Drill



- Participate in Drills
  - Some are simple check in like the weekly net...
  - Some you may inject made up status... Net control may ask for status and you can say (for example):
    - All is fine
    - Our house had a water leak, but we were able to shut off water to the leak and all is fine for now.
    - We lost electrical power and are now on back up power.
  - Stay away from dramatic exaggerations / clowning around and jokes. Remember that the airwaves are open for others to listen in and they often do.

## Educate, Train & Gain Experience



- https://sbcara.org/ares/
- IS100, IS200, IS700 & IS800
- Check out the ARES Task Book for an training and education plan.

# **ARES® STANDARDIZED TRAINING PLAN** ARES® EMERGENCY COMMUNICATOR INDIVIDUAL TASK BOOK Task Book Assigned To: Task Book Initiated By: Initiated:

Ver. 2.1.1

# Thank You!

Questions, comments, suggestions?



**Exercise** is Next



#### San Benito County Amateur Radio Assoc.

- http://sbcara.org/ (all links may be found here)
- http://sbcara.groups.io/
- http://facebook.com/sbcara
- http://twitter.com/sbcara
- http://instagram.com/n6sbc
- <a href="http://sbcara.org/ares">http://sbcara.org/ares</a> These slides (link below table)