

# San Benito County

## OFFICE OF EMERGENCY SERVICES



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# Office of Emergency Services



**RACES** (Radio Amateur Civil Emergency Service)  
San Benito County Amateur Radio Association



**Community Emergency Response Team**



**Emergency Medical Services (EMS)**

# MISSION

**The San Benito County Office of Emergency Services (OES) mission is to lead the San Benito County Operational Area's collective efforts to protect life, property, & the environment by developing, coordinating, and managing programs that prevent, protect, respond to, recover from, and mitigate natural and man-made disasters and emergencies.**

# PHILOSOPHY

**“Be prepared to effectively manage any major emergency or disaster situation that may occur within the San Benito County Operational Area.”**

# WHAT WE DO

- Mitigate against, prepare for, respond to, and recover from disasters.



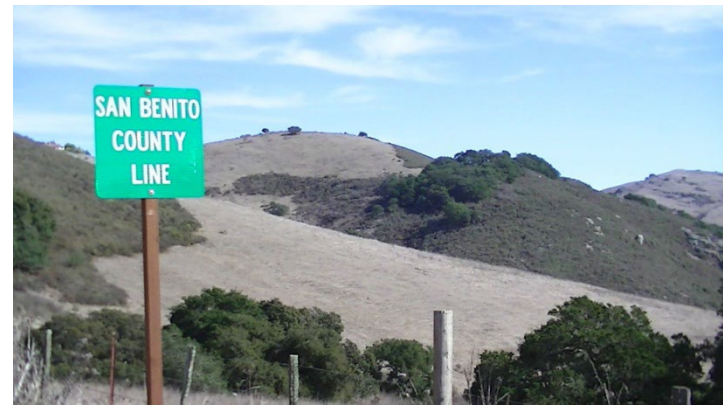
- Provide emergency management services for the County Operational Area including its two principal cities and all special districts and political subdivisions.
- Develops written guidelines for emergency preparedness, response, recovery, and mitigation to natural or man-made disasters.
- Lead the response during and after emergencies, in coordination with public safety officials, nonprofit organizations, and government agencies.

# HOW WE DO IT

**OES** is responsible for providing the necessary

- Planning
- Coordination
- Response Support
- Administration
- Communications

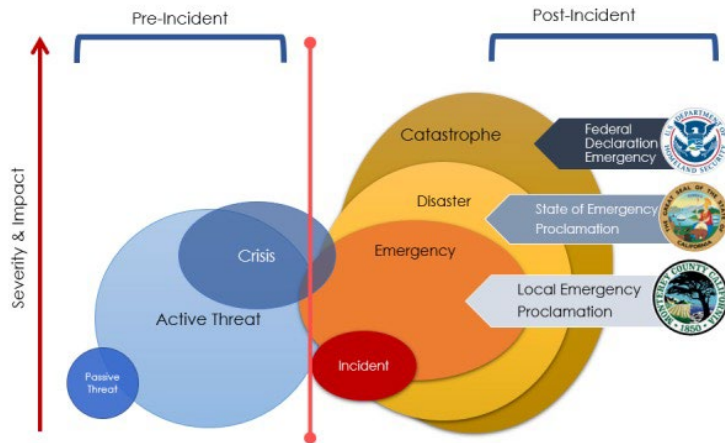
with all agencies affected by large scale emergencies or disasters.



**OES** works in a cooperative effort with other governmental jurisdictions within the county, region, and state.



# WHEN DISASTER STRIKES



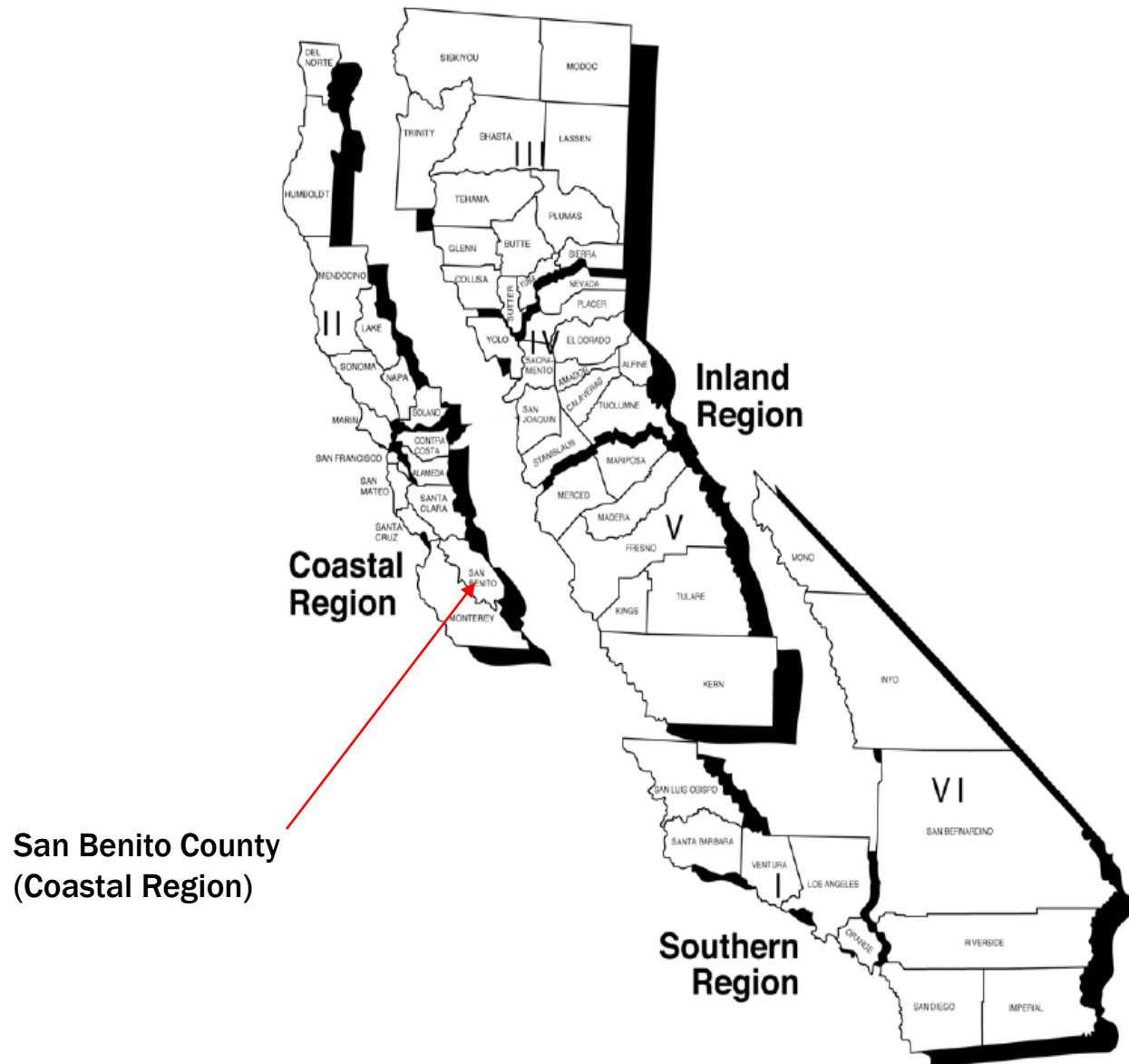
- First Responders will conduct an initial assessment of damage to prioritize needs **before helping anyone**
- Emergency Operations Center will activate to coordinate information and resources for first responders
- Elected Officials will declare/proclaim an emergency

Remember that the top priorities of first responders and the EOC is to:

1. Protect Life
2. Protect Property
3. Protect the Environment

US Government	Responsible for national and international operations & assisting states through funding, policies, and guidelines.
State Government	Responsible for state operations & assisting local governments through funding, policies, and guidelines. Can assist counties when needed through state and regional EOCs and the National Guard.
County Government	Responsible for unincorporated county region operations and running the operational area EOC when asked by cities/special districts or multiple jurisdictions are impacted.
City Government	Responsible for all local operations and managing emergencies in their jurisdiction.
Special Districts	Provides and manages a specific services (ex. water districts, school districts)

# REGIONS



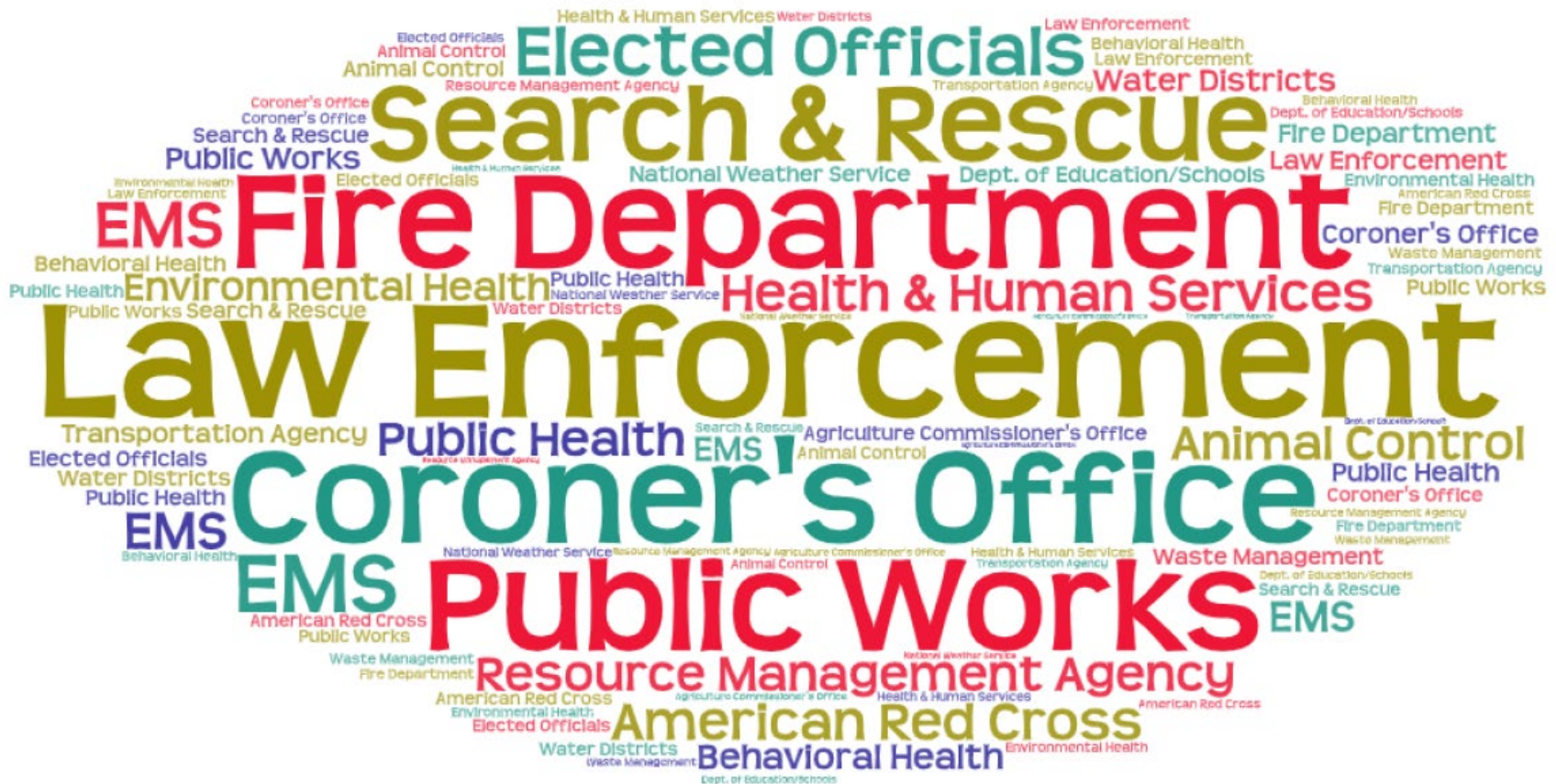


# EMERGENCY OPERATIONS CENTER (EOC)

- The EOC is the central command and control facility for large-scale emergencies or special events
  - Functions at a strategic level
  - Ensures the continuity of operation
  - Responsible for the strategic overview
  - Organized and equipped to coordinate response efforts, make decisions, and gather and disseminate information.
  - Gather and process information
  - Provide strategic direction and support
  - Organized according to the Incident Command System



# WHO PLAYS A ROLE IN THE EOC



# CURRENTLY WORKING ON:

- **Hosting workshops;**
  - Continuity of Operations Plan
  - Emergency Operations Plan
  - Multi-Jurisdictional Multi-Hazard Mitigation Plan
  - EOC Training for Operations, Planning, & Management
- **Planning an Active Shooter exercise with Law Enforcement & Fire**
- **Participating in the State-Wide Medical Health Functional Exercise**
- **Drought Monitoring and Reporting**
- **Storm Monitoring**
- **COVID Monitoring**
- **Moving the Alternate Dispatch Center to create space for an Emergency Operations Center (EOC)**



# WE ALL HAVE A ROLE!

## ROLES IN EMERGENCY MANAGEMENT

EVERYONE HAS A ROLE TO PLAY IN EMERGENCY MANAGEMENT, WHEN A MAJOR EMERGENCY OCCURS EVERYONE MUST:

### YOU & YOUR COMMUNITY RESPONDERS



- ✓ Follow your emergency plan.
- ✓ Act quickly.

- ✓ Monitor local news, radio, and government websites & social media
- ✓ Follow official instructions.

- ✓ Proceed with caution.
- ✓ Check on and help others, it can take hours before first responders can reach you during a major disaster
- ✓ Call 911 for life threatening emergencies and 211 for everything else.
- ✓ Check in with your work and volunteer organizations.

- ✓ Contact your insurance company.
- ✓ Rebuild/replace damaged property.
- ✓ Manage your mental & physical health.
- ✓ Check on and help others.



### STAY SAFE



### STAY ALERT



### RESPOND



### RECOVER



### GOVERNMENT & FIRST



- ✓ Protect life, property & the environment.
- ✓ Follow emergency plans.

- ✓ Coordinate information with partners.
- ✓ Alert the public regarding life safety.

- ✓ Assess damage and prioritize needs BEFORE responding.
- ✓ Activate the Emergency Operations Center (EOC) to coordinate information, response, and resources.
- ✓ Response starts locally and moves up to larger government bodies as resources run out.

- ✓ Rebuild government facilities
  - ✓ Provide some recovery assistance
- Note:** Recovery assistance is meant as a backup and as such is not guaranteed, is often limited, and must be applied for.



**San Benito County Office of Emergency Services**  
is mandated by the  
**California Emergency Services Act**  
**(Chapter 7, Division 1, Title 2 of Government Code**  
to serve as the liaison between the State and all the  
local government political subdivisions comprising  
**San Benito County.**

